

## **Marion Zimmer MHAO CNFAR**

### **Privacy Policy**

This privacy policy sets out how I deal with your personal information, that is, information that could identify, or is related to the identity of, an individual. By using my website, you are agreeing to be bound by this policy.

#### **What type of personal information do I collect?**

In order to treat your animal, I will ask you to provide certain information. This includes your name, home address, email address and telephone number.

#### **How do I collect this personal information?**

All the information collected is obtained directly from you. This is usually at the point of the initial consultation or when you use my website, for example, when you contact me. At the initial consultation the information is usually collected via an 'animal consultation form' which I may ask you to complete prior to or at the initial consultation. At the point at which you provide your personal information, I will request that you provide consent for me to store and use your data. Your consent is required in order to ensure my compliance with the data protection legislation.

#### **How do I use this personal information?**

I use your personal information to communicate with you by email, other digital methods, by telephone and by post.

#### **With whom do I share your personal information?**

I will not disclose any personal information that I hold on you to any unrelated third party, except where required by law.

#### **How long do I keep your personal information?**

I need to keep your information for as long as you continue to consult me and for seven years after your last consultation.

#### **How your information can be updated or corrected**

To ensure that I have accurate and up-to-date information, you need to inform me of any changes you believe I should make to the personal information I hold.

Under the data protection legislation, you have the right to ask for a copy of the personal information I hold about you. You can make a request to do so by contacting me and I will respond within 30 calendar days.

#### **Review and changes to this policy**

This policy is under regular review and may change from time to time. Please check this page from time to time to ensure that you are happy with any changes. This policy was last updated January 2019.

#### **Contact**

If you have any queries about this policy or my privacy practices, please contact me by email to [marionzimmer@icloud.com](mailto:marionzimmer@icloud.com) or telephone on +44 79 16052498.